

C G R F



B Y P L

Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act, 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com

C A No. Applied for
Complaint No. 38/2024

In the matter of:

Anshul Aggarwal

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmad Alvi (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Imran Ul Haq Siddiqi, Counsel of the complainant
2. Mr. R.S. Bisht & Ms. Chhavi Rani, On behalf of BYPL

ORDER

Date of Hearing: 25th July, 2024

Date of Order: 29th July, 2024

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The brief fact of the case giving rise to this grievance is that the complainant applied for new electricity connections at premises no. 142, Ground Floor, J-Extension, Laxmi Nagar, Delhi-110092, vide request no. 8006711014. The application of complainant was rejected by Opposite Party (OP) BYPL on the pretext of MRO required and Dues at Site.

Attested True Copy

Secretary
CGRF (BYPL)

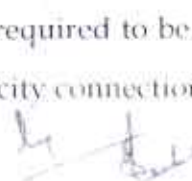


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2. The respondent in reply briefly stated that the present complainant has been filed by complainant seeking a new electricity connection for the Ground floor of the property bearing no. 142, Ground Floor, J-Extension, Laxmi Nagar, Delhi-110092, vide requests no. 8006711014. Applied new connection is rejected due to energy dues against CA No. 100917738 of Rs. 64452 and removal of existing connection no. 70269566 required.
3. Counsel for the complainant in its rejoinder refuted the contentions of the respondent as averred in their reply and submitted that the dues which are sought from the complainant by the respondent does not pertain to the premises of the complainant as the sequence no. mentioned in the existing connection installed in the premises of complainant is JET130988AOAA and the sequence no. of connection having CA No. 100917738 for which dues are being asked is I.NX06XXXXX0XX and both sequence number are quite different and the address is 142 Part, J-Extension, Laxmi Nagar, which is also quite different from the address of the complainant.
4. Heard arguments of both the parties at length.
5. During the course of arguments, OP was asked to present K. No. file before the Forum but OP failed to provide the same and stated that same is not traceable. OP further stated that the complainant is not required to clear the entire dues; he is liable to pay the pro-rata dues only. OP was directed to calculate the pro-rata share to be paid by the complainant.
6. On the final hearing, OP submitted details of the pro-rata share payable by the complainant. OP also stated that the complainant is also booked for DT and now DT dues are also required to be cleared alongwith pro-rata share for release of new electricity connection.

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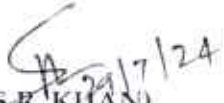

7. OP placed pro-rata calculation sheet showing five properties and the dues of CA no. 100917738 amounting to Rs. 47004/- without EPSC is further divided into five equal parts, thus the share of complainant comes to the tune of Rs. 9400/- which along with DT dues are payable by the complainant for release of new electricity connection.

ORDER

The complaint is allowed. The complainant is directed to clear both the pro-rata dues amounting to Rs. 9400/- and enforcement dues, thereafter OP shall release the new connection to the complainant after completion of other commercial formalities as per DERC Regulations 2017.


The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.
Proceedings closed.

 (NISHAT A ALVI) MEMBER (CRM)	 (P.K. AGRAWAL) MEMBER (LEGAL)	 (S.R. KHAN) MEMBER (TECH.)	 (P.K. SINGH) CHAIRMAN
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Secretary
CGRF (BYPL)